

Harrington Dep.

In The Matter Of:

***AHERF v.
PRICEWATERHOUSE COOPERS***

JUDY HARRINGTON
April 3, 2003

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HARRINGTON, JUDY

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1 JUDY HARRINGTON
2 A. Yes, yes. Yes
3 Q. All right. We can set that aside.
4 You know, we've asked you or Miss Zach
5 asked you questions about risk contracts. There 02:41PM
6 really weren't a large number of risk contracts in
7 the eastern region; is that right?
8 A. Right.
9 Q. I think it's in the record here and there,
10 but I want to put it in one place. We have the U.S. 02:41PM
11 Healthcare contract which we've talked about?
12 A. Right.
13 Q. The Keystone Health Plan East contract?
14 A. Right.
15 Q. Which we talked about. Keystone Health Plan 02:41PM
16 East being somehow affiliated with Independence Blue
17 Cross?
18 A. Right.
19 Q. Besides those two, were there any other risk
20 arrangements in the eastern region that you would 02:41PM
21 consider substantial or large?
22 A. Well, the Qualmed, supposed Qualmed risk
23 agreement, but that was very small. No. I mean,
24 there was a primary care risk arrangement with
25 Labors District Counsel, but it was primary care 02:41PM

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1 JUDY HARRINGTON
2 focus, it wasn't a full risk agreement.
3 Q. So there's the Qualmed arrangement, later
4 Qualmed was called Foundation Health System?
5 A. Yes. 02:42PM
6 Q. But you depicted that as a small agreement?
7 A. Right.
8 Q. By that, there were not a large number of
9 covered lives?
10 A. There were very few lives and it was always 02:42PM
11 -- to me, it was unclear that whether or not we had
12 a risk arrangement since I had no information about
13 the number of lives, where they were or anything.
14 Utilization. Never got a utilization report.
15 Q. And you just mentioned another risk 02:42PM
16 arrangement, but that was for primary care services
17 only?
18 A. Labors District Counsel. We managed a
19 primary care network for them and then AHERF had a
20 Workers' Comp agreement which wasn't done out of my 02:42PM
21 office, but there was some -- it was some kind of
22 risk arrangement for Workers' Comp.
23 Q. There was also an Aetna arrangement?
24 A. Aetna arrangement.
25 Q. Was that distinct from the U.S. Healthcare. 02:42PM

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1 JUDY HARRINGTON
2 A. That was distinct from U.S. Healthcare and
3 when the two, U.S. Healthcare and Aetna merged, that
4 merged into the U.S. Healthcare. I don't think we
5 had hardly any -- I think we had very few Aetna 02:42PM
6 lives, distinctly Aetna lives, before they merged
7 with U.S. Healthcare.
8 Q. Then I think we saw a document earlier that
9 talked about some kind of risk arrangement between
10 Graduate and the Police and Fire Department of 02:43PM
11 Philadelphia?
12 A. Right. I don't know if that was separate
13 from the Qualmed risk arrangement or whether that
14 was -- it was separate. It was a separate kind of
15 arrangement for PMFA, but, again, that was also a 02:43PM
16 very small group.
17 Q. So aside from U.S. Healthcare and the
18 Keystone health plan, these were not arrangements?
19 A. Not significant.
20 Q. Right. And there may have been -- there was 02:43PM
21 also Medicaid risk arrangement?
22 A. With Health Partners, right.
23 Q. Was there anything else in the east by way
24 of risk contracts?
25 A. No. Other than the city Workers' Comp 02:43PM

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1 JUDY HARRINGTON
2 agreement, I don't remember any others.
3 Q. Did you have any firsthand involvement with
4 the risk arrangements in the west?
5 A. No. 02:44PM
6 Q. We mentioned Health America risk contract
7 earlier in the west.
8 Did you have any firsthand experience
9 in --
10 A. No, that was handled by Marianne Darrah. 02:44PM
11 Q. Earlier today you testified that two of the
12 advantages of creating a large network of primary
13 care physicians would be to facilitate negotiations
14 with managed care --
15 A. Right. 02:44PM
16 Q. -- companies?
17 And also to control, to some degree,
18 where referrals would be sent by those primary care
19 physicians; is that right?
20 A. Right. 02:44PM
21 Q. Of course, there are risk to have a primary
22 care physician network as well; isn't that right?
23 A. Right. Correct.
24 Q. So to evaluate the performance of a primary
25 care physician network, you'd have to look at other 02:44PM

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1 JUDY HARRINGTON
2 factors other than managed care contracts?
3 A. Absolutely, yes.
4 Q. I mean, obviously, you'd have to look at
5 whether those physician practices were profitable or 02:44PM
6 not?
7 A. Absolutely.
8 Q. And in addition to decide whether to create
9 or expand an existing primary physician network,
10 you'd have to consider not just the effect on 02:45PM
11 managed care contracting, but also profitability of
12 those practices?
13 A. Right.
14 Q. Did you -- am I right that earlier today you
15 testified that some hospitals affiliated with 02:45PM
16 primary care physicians to negotiate managed care
17 contracts in a way that was short of acquiring the
18 physician practices?
19 A. Yes. I don't remember which hospitals, but
20 -- well, I guess Crozer had a physician association 02:45PM
21 arrangement where physicians paid some kind of fee
22 and became part of a network associated with the
23 hospital. I know Penn had an affiliated practice
24 arrangement. I don't know what the terms of it
25 were. There were other ways of affiliating other 02:45PM

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1 JUDY HARRINGTON
2 than purchase.
3 Q. So, these non-acquisition affiliation
4 arrangements enabled hospitals and physicians to
5 align together to negotiate with managed care 02:46PM
6 organizations?
7 A. Yes, yes.
8 Q. Also, you testified earlier that when
9 hospitals join or merge with other hospitals to form
10 a larger health system such as AHERF, by joining 02:46PM
11 with those other hospitals they get better leverage
12 in negotiating with managed care organizations; is
13 that right?
14 A. Correct.
15 Q. To evaluate whether a hospital ought to 02:46PM
16 merge and join with other -- merge with hospitals
17 and form a larger system, one would have to look at
18 factors other than managed care contracting; isn't
19 that right?
20 A. Oh, yes. 02:46PM
21 Q. You knew Carol Calvert personally?
22 A. I worked for her. I never knew her before I
23 worked for her. I never saw her after I worked for
24 her.
25 Q. Do you know why she left AHERF? 02:46PM

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1 JUDY HARRINGTON
2 A. My understanding was she was let go.
3 Q. Do you know why she was let go?
4 A. No.
5 Q. Do you know any of the arrangements 02:46PM
6 surrounding her departure?
7 A. The rumor was that she was given some kind
8 of severance. I came into work one day and there
9 was a memo on my desk saying -- announcing she was
10 let go that day. 02:47PM
11 Q. Do you know how much her severance was?
12 MS. ZACH: Objection. Foundation.
13 MR. WITTEN: I'm asking her if she
14 knows how much the severance was.
15 THE WITNESS: I don't know. 02:47PM
16 BY MR. WITTEN:
17 Q. Did Carol ever discuss with you the nature
18 of her relationship with Sherif Abdelhek?
19 A. No.
20 Q. Did anyone else ever discuss with you the 02:47PM
21 nature of Sherif Abdelhek's relationship with Carol
22 Calvert?
23 A. There was rumors.
24 Q. What rumors did you hear?
25 A. This was a personal relationship between 02:47PM

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1 JUDY HARRINGTON
2 them, between Carol and Sherif.
3 Q. You mean rumors that they were having an
4 extramarital affair?
5 A. Yes. 02:47PM
6 MS. ZACH: Objection.
7 BY MR. WITTEN:
8 Q. Did you know Bob Perut?
9 A. Yes.
10 Q. He was the CEO of Hahnemann; is that right? 02:48PM
11 A. Yes.
12 Q. Do you know why he left AHERF?
13 A. He was doing consulting and my understanding
14 was that his leaving was inevitable. I mean, he
15 basically was replaced. He began his own consulting 02:48PM
16 services.
17 Q. Do you know whether he was paid a severance?
18 A. I don't know.
19 Q. Do you know whether as part of the
20 arrangement by which AHERF acquired Hahnemann he was 02:48PM
21 promised money personally?
22 A. I don't know.
23 Q. I should have asked you this: Did Carol
24 Calvert ever discuss with you the nature of her
25 relationship with David McConnell? 02:48PM

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1 JUDY HARRINGTON
2 A. No.
3 Q. Did you ever discuss with anybody else the
4 nature of Carol Calvert's relationship with David
5 McConnell? 02:48PM
6 A. No.
7 Q. Did you ever --
8 A. I mean. There were rumors.
9 Q. What rumors did you hear?
10 A. That there was a personal relationship 02:48PM
11 outside of the office.
12 Q. You mean an extramarital affair?
13 A. Well, Carol wasn't married. So, I don't
14 think it would be extramarital for her, but that was
15 the rumor. 02:49PM
16 Q. You never heard -- did you ever hear that
17 Bob Perut was paid over \$3 million around the time
18 you left?
19 A. No.
20 MS. ZACH: Was that no? I'm sorry. 02:49PM
21 THE WITNESS: The answer to the
22 question was no.
23 BY MR. WITTEN:
24 Q. Do you know who Bill Buitner or William
25 Buitner? 02:49PM

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1 JUDY HARRINGTON
2 A. Bill Buitner. Bill Buitner. Didn't -- he
3 worked for Coopers?
4 Q. Right.
5 A. Yes, I think I met him one time at a 02:49PM
6 meeting. Yeah, I don't remember the context, but I
7 do recall meeting him.
8 Q. Meeting him just once?
9 A. Yeah. I think -- it was a meeting -- it
10 seems like it was in Pittsburgh. It seems like -- 02:50PM
11 there was some service they were going to do for us
12 and I remember meeting with them to talk about it,
13 but they never did it or we didn't agree to the
14 contract. I don't remember the terms of it, but I
15 do remember meeting him. 02:50PM
16 Q. But you don't remember ever actually working
17 on any project with him?
18 A. No.
19 Q. Or working on a project for him or him
20 working on a project for you? 02:50PM
21 A. No.
22 MS. ZACH: Objection.
23 BY MR. WITTEN:
24 Q. How about Amy Frasier, do you know her?
25 A. Amy Frasier? No. 02:50PM

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1 JUDY HARRINGTON
2 Q. Do you know -- have you ever met somebody
3 named Mark Kierstein?
4 A. No.
5 Q. To clarify something for me, were all the 02:50PM
6 insurance arrangements between U.S. Healthcare and
7 the eastern region tied up in that risk contract?
8 Not a well asked question, but what I mean to say
9 is, did U.S. Healthcare provide other insurance or
10 payments to the eastern regional hospitals outside 02:51PM
11 of the risk contract?
12 A. There were other contracts around specific
13 services like a PT agreement or a radiology
14 agreement, or something like that, but all the
15 services provided to U.S. Healthcare members who 02:51PM
16 were capitated to our providers were the -- the cost
17 came out of our risk contract.
18 Does that answer your question?
19 Q. Yes.
20 A. I don't know if it does or not.
21 Q. Can you take a look at Exhibit 1397? It's
22 in your pile there. 1397.
23 A. Okay.
24 Q. Do you have it?
25 A. Mm-mm. 02:52PM

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1 JUDY HARRINGTON
2 Q. Who did you send this memo to? I don't
3 recognize this --
4 A. SSA is Sherif.
5 Q. Where is SSA? To SSA? 02:52PM
6 A. Sherif S. Abdelhek.
7 Q. Immediately from Judy Harrington it says TO
8 and then there's code for something.
9 A. Yeah, I'm trying to figure out what that is.
10 It looks like -- I mean, I think this is like -- I 02:52PM
11 wonder if this is e-mail at Allegheny General, AGH
12 being Allegheny General.
13 Yes, I suspect that first one is maybe
14 Sherif's e-mail or his secretary's e-mail. Debbie
15 Hadtruck, the second one, AGH or AGHADMIN. I think 02:53PM
16 she was in Sherif's administrative office.
17 Q. How about the cc at the bottom, is there
18 somebody named tcoffey then that you have cc'd?
19 A. I don't remember who that is. I think NCB
20 was new college building. Oh, yes, that's Tess 02:53PM
21 Coffey. Tess Coffey was Donald Kaye's
22 administrative assistant.
23 Q. So presumably this was a means of getting it
24 to Donald Kaye?
25 A. Yes. 02:53PM

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I N D E X

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 By Mr. Witten 161

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C E R T I F I C A T E

I HEREBY CERTIFY that the proceedings, evidence and objections are contained fully and accurately in the stenographic notes taken by me upon the deposition of JUDY HARRINGTON, taken on April 3, 2003, and that this is a true and correct transcript of same.

 MICHELLE McCONNELL, CSR
 and Notary Public

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Heberton Dep.

In The Matter Of:

***AHERF v.
PRICEWATERHOUSECOOPERS, LLP***

***RICHARD HEBERTON
January 15, 2004***

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HEBERTON, RICHARD



RICHARD HEBERTON

<p style="text-align: right;">Page 54</p> <p>1 2 sometimes additional resources would be pushed 3 down into the obligated group. But it wasn't a 4 requirement of the parent. They could just let 5 the obligated group perform on its own without 6 assistance and let it go under without assistance 7 and there's nothing you could do. So it was 8 encouraging to hear that maybe resources of the 9 broader system would be applied to the obligated 10 group. 11 Q. When you first learned of the cost of 12 AHERF's physician practice acquisition strategy 13 and how those costs impacted the DVOG, did you 14 discuss your concerns with Karleen Strayer? 15 A. Yes. 16 Q. And do you recall anything about the 17 substance of that conversation? 18 A. No. 19 Q. Aside from Ms. Strayer having the 20 same concerns as you. 21 A. No. 22 Q. Do you recall discussing, again, in 23 this time frame when you first learned about the 24 acquisitions the issue with Chip Reilly? 25 A. Discussing the issue with Chip? Is</p>	<p style="text-align: right;">Page 56</p> <p>1 2 was discussed. 3 Q. If I can show you what we've 4 previously marked as Exhibit 1887. 5 Mr. Heberton, if you would take a few 6 moments to review this document, I'd like to ask 7 you some questions about it. 8 A. Okay. 9 Q. My first question is do you recall 10 writing this document? 11 A. Yes. 12 Q. And do you recall why you wrote this 13 document? 14 A. Part of our annual review cycle. 15 Q. This is the cycle by which MBIA's 16 surveillance department reviewed the audited 17 financial statements for an existing credit 18 within a year of the bond issuance? 19 A. Yes. 20 Q. You address this document to the file 21 and then there is a file name which appears. Do 22 you see that? 23 A. Um-hum. 24 Q. Do you recall who would have seen or 25 had access to this document in this time frame?</p>
<p style="text-align: right;">Page 55</p> <p>1 2 that what you're asking? 3 Q. Yes, when you first learned about the 4 acquisitions. 5 A. I'm sure I did. I don't remember 6 specific conversations though. 7 Q. On a more general level, do you 8 recall discussing with Chip Reilly the physician 9 practice acquisitions made by AHERF at any point 10 in time? 11 A. No, I don't remember. 12 Q. Aside from Karleen Strayer and Chip 13 Reilly, do you recall having a conversation with 14 anyone at MBIA about the physician practice 15 acquisition strategy being pursued by AHERF in 16 this time frame? 17 A. I would imagine that we discussed it 18 with Pat Mathis. I don't remember a specific 19 conversation. 20 Q. Why would you imagine that you 21 discussed it with Pat Mathis? 22 A. As the leader of our surveillance 23 area, we would discuss a concern like that with 24 him. Whether we discussed that very early on I 25 don't remember. But I'm sure at some point it</p>	<p style="text-align: right;">Page 57</p> <p>1 2 A. I would have certainly given it to 3 Karleen Strayer upon completion. 4 Q. Let me ask a more general question if 5 I could. Why did you address this document to 6 the file? 7 A. That's the way we always did it for 8 all of our credit reviews. It's not really to 9 anyone in particular; it's just part of our 10 normal process; therefore it goes to the file. 11 Q. And I take it this is a printout of 12 something that was within an electronic file at 13 some point in time. 14 A. Yes, a Word document. 15 Q. And I take it anyone within the 16 surveillance department had access to the folder 17 or file that contained this document. 18 A. Yes. 19 Q. When you would write a hospital unit 20 rating and review form such as this, how would 21 you alert individuals in the surveillance 22 department that such a document had been created 23 and was added to the file? 24 A. They would know from the monthly 25 report. It would list all the deals that we had</p>

15 (Pages 54 to 57)

RICHARD HEBERTON

<p style="text-align: right;">Page 58</p> <p>1 2 rated during that month. And if they wanted to 3 find out more about it, they could go to the file 4 and pull it. 5 Q. Would this document have appeared in 6 the monthly report or would a blurb about -- 7 A. A blurb. 8 Q. -- the contents of this document have 9 put in it? 10 I take it you were the only analyst 11 in the healthcare department responsible for 12 monitoring the DVOG at this time. 13 A. Yes. 14 Q. This document, Exhibit 1887, reflects 15 a downgrade from 4-B to 6-B. 16 A. Right. 17 Q. Did you play a role in that 18 downgrade? 19 A. In deciding that downgrade? Yes. 20 Q. Did you recommend that it be 21 downgraded to 6-B or did you recommend that it be 22 downgraded to another numeric-alphabetical 23 rating? 24 A. As I remember, I think I did discuss 25 with Karleen whether it should go to either a 6</p>	<p style="text-align: right;">Page 60</p> <p>1 2 this memorandum? 3 A. Yes. 4 Q. Were you responsible for maintaining 5 the 2020 trend sheet with respect to the DVOG in 6 this time frame? 7 A. Yes. 8 Q. And do you recall entering audited 9 financial statement information into the 2020 10 trend program for DVOG? 11 A. No, I don't remember. 12 Q. Is that something you would have done 13 as a matter of course? 14 A. Yes. 15 Q. And is the same true with respect to 16 unaudited financial statement such as interim 17 quarterlies? 18 A. Right. 19 Q. Why would the large size of the AHERF 20 system be a factor weighing -- withdrawn. 21 Why would the larger size of the 22 AHERF system be a factor that would weigh in more 23 heavily for a 6 rating than a 7? 24 A. It indicated a greater capability of 25 negotiating with managed care organizations to</p>
<p style="text-align: right;">Page 59</p> <p>1 2 or A-7. Looking at just the financial statements 3 and the ratios that came out of it, which are 4 probably attached here -- no, they're not, okay. 5 As I remember, the leverage ratio and the low 6 cash just on its own would have indicated that 7 maybe it was a 7. But other offsetting factors 8 such as the large size of the healthcare system 9 indicating a stronger competitive capability 10 than, say, a stand-alone entity led us I believe 11 to give it a slightly higher rating and we went 12 with a 6 instead of a 7. 13 Q. Do you recall whether you in fact 14 recommended that the rating be 7? 15 A. No, I don't remember specifically. 16 No, I don't remember specifically saying I think 17 it should be a 7. I think we probably discussed 18 it. 19 Q. I take it a few moments back you were 20 looking for a spread or a printout of a 2020 21 spreadsheet that would have been attached to this 22 document. 23 A. Yes. 24 Q. Is that something that you would have 25 generated in this time frame to go along with</p>	<p style="text-align: right;">Page 61</p> <p>1 2 win contracts at a reasonable price. 3 Q. Why would the size of the system 4 itself matter in terms of the contracts that the 5 DVOG would be able to secure with managed care 6 providers in Philadelphia? 7 A. Managed care providers often want to 8 make sure that their participants had a variety 9 of hospitals that they could go to, physicians 10 that they could go to, all the way from community 11 hospitals up to tertiary hospitals. And a larger 12 integrated organization like AHERF's DVOG could 13 provide that as opposed to, say, just a single 14 site community hospital. 15 Q. How else, if at all, would the larger 16 size of the AHERF system be a factor weighing in 17 on the side of a 6 rating versus a 7? 18 A. You also have greater possibility 19 that even if you have one underperforming unit, 20 there could be other units within the group that 21 could help shore up the overall financial 22 strength and maintain cash flow. So you want to 23 rely upon one place or even one or two places to 24 provide all the cash flow that had multiple 25 sources of income.</p>

16 (Pages 58 to 61)

RICHARD HEBERTON

<p style="text-align: right;">Page 66</p> <p>1 2 stronger competitive capability in your view? 3 A. It was helpful but I don't think it 4 was strong enough for them to really have a true 5 competitive advantage over some of the other 6 large systems in the area. 7 Q. So perhaps I'm just confused then. 8 How is it that the DVOG was in a stronger 9 competitive -- withdrawn. 10 How is it that the DVOG -- I 11 apologize. How is it that AHERF had a stronger 12 competitive capability that weighed in on the 13 side of a 6 and not a 7? 14 A. Well, did you say AHERF? 15 Q. Yes. I apologize. I thought we were 16 talking about AHERF. Were you talking about the 17 DVOG? 18 A. I've been talking about DVOG. 19 Q. How is it then that DVOG had a 20 stronger competitive capability given that their 21 market share was only reasonably large? 22 A. It was certainly stronger than 23 individual site hospitals in the Philadelphia 24 area which probably would have led me with the 25 same sort of financial ratios to call it a 7.</p>	<p style="text-align: right;">Page 68</p> <p>1 2 Q. Is it your sense, or your 3 recollection rather, that healthcare providers in 4 the Philadelphia area -- withdrawn. 5 Based on your experience, was a 2 6 point numeric drop in a rating uncommon within 7 eight months of an initial bond offering in this 8 time frame and for a healthcare credit? 9 A. Yes. 10 Q. If you would turn with me to page 11 29894 of Exhibit 1887, and I'm going by the pages 12 that appear in the lower right-hand corner which 13 are called Bates numbers. And if you would go to 14 the top of this document, I would direct your 15 attention to the second line which states, 16 "Previously, this credit number had consisted of 17 our exposure to Hahnemann University Hospital." 18 A. Um-hum. 19 Q. Was it your understanding that the 20 Hahnemann University Hospital was part of the 21 DVOG? 22 A. Yes. 23 Q. And was it your understanding that 24 Hahnemann University Hospital or the Hahnemann 25 healthcare system more broadly speaking had</p>
<p style="text-align: right;">Page 67</p> <p>1 2 But that's not to say that it was somehow in a 3 competitive situation where it was the strongest 4 or -- because there were other large systems, 5 like you had mentioned before the University of 6 Pennsylvania and Thomas Jefferson that were, I 7 can't remember, equally larger or larger that 8 would still put a lot of pressure on that DVOG 9 system. But that still puts it way ahead of a 10 small one or two-hospital group. 11 Q. But it's your recollection that there 12 were in fact many healthcare system in the 13 Philadelphia area. 14 A. Yes. 15 Q. And it's your recollection that the 16 DVOG was competing against those other systems 17 such as the University of Pennsylvania, Thomas 18 Jefferson, not against the small one-unit 19 hospital. 20 A. They're competing against all of 21 them. Ones they had to probably worry about the 22 most were the larger. 23 Q. Is it your recollection, though, that 24 the market was splintered on the provider side? 25 A. I don't know what that means.</p>	<p style="text-align: right;">Page 69</p> <p>1 2 issued bonds in the late 1980s and early 1990s 3 for which MBIA provided bond insurance? 4 A. Yes. 5 Q. Is it your recollection that there 6 was a bond covenant default at Hahnemann in 7 1994? 8 A. I don't remember that. 9 Q. If you would turn with me to the 10 second paragraph from the bottom which states, 11 "The combined entity shows the scars of those 12 weak balance sheets which were further harmed by 13 43 million in restructuring write-offs in 1994 14 and 1995, a large 33 million extraordinary loss 15 due to the rate financing in 1996 and net 16 transfers to other affiliates of 74 million in 17 1996 and 17 million in the first quarter of 18 fiscal year 1997." Do you see that? 19 A. Yes. 20 Q. I take it you obtained the amount of 21 the restructuring write-offs in 1994 and 1995 22 from a review of the audited financial statements 23 for the DVOG entities for those fiscal years. 24 MR. WITTEN: Objection. 25 A. Are you saying the financial audits</p>

18 (Pages 66 to 69)

RICHARD HEBERTON

<p style="text-align: right;">Page 70</p> <p>1 2 of those entities prior to their joining the DVOG 3 group? 4 Q. Correct. 5 A. Yes, I think that's right. 6 Q. And that would have been part of a 7 routine review that you would have conducted in 8 getting up to speed on the newly formed obligated 9 group? 10 A. Yes. 11 Q. I take it you got the net asset 12 transfer number of 74 million in fiscal year 1996 13 from a review of the fiscal year 1996 audited 14 financial statements for the DVOG. 15 A. Yes. 16 Q. And is that again part of the routine 17 review of those financial statements that you 18 would have conducted in, again, getting up to 19 speed on reviewing it? 20 A. Yes. 21 Q. If I can show you briefly what we've 22 marked as Exhibit 1884. I don't want to spend 23 much time with this document, but first let me 24 ask you if you'd turn to the first page of 25 Exhibit 1884.</p>	<p style="text-align: right;">Page 72</p> <p>1 2 of changes in net assets? 3 A. Yes. 4 Q. Do you see transfers to affiliates 5 net 73,676,000? 6 A. Yes. 7 Q. So I take it this is the number that 8 you rounded to 74 million in putting together 9 your memoranda? 10 A. That looks right. 11 Q. Do you recall receiving and reviewing 12 interim unaudited financial statements for the 13 DVOG for the first quarter of fiscal year 1997? 14 A. I don't remember it specifically. 15 Q. Just to be clear, is it your 16 recollection that the DVOG was on a June 30 17 fiscal year? 18 A. I think I've just seen that, so yes. 19 Q. If I can show you what we previously 20 marked as Exhibit 1891. Mr. Heberton, if I could 21 at the outset ask you a general question. In 22 your monitoring of healthcare credits as vice 23 president in the healthcare unit, I take it you 24 viewed it as important to obtain the most timely 25 financial information that you could get your</p>
<p style="text-align: right;">Page 71</p> <p>1 2 Do you recognize on the page there 3 appears to be a stamp from MBIA's surveillance 4 department indicating that this document was 5 received on November 14th, 1996? 6 A. Yes. 7 Q. If you'd turn with me to the second 8 page of this document, here appears a letter from 9 Kelly Mercks with AHERF to Emmeline Rocha-Sinha. 10 Do you see that? 11 A. Yes. 12 Q. Do you see in the middle bottom of 13 the page a note to Karleen Strayer from Emmeline 14 Rocha-Sinha which states "FYR," which I take to 15 mean for your review. 16 A. Yes. 17 Q. Was it typically the case in this 18 time frame that financial statements were 19 directed to individuals on the new business side, 20 would then be forwarded to Karleen Strayer which 21 would be distributed to the individual 22 responsible for that credit? 23 A. Yes. 24 Q. Would you turn with me to page 25 015822. Do you see here the combined statement</p>	<p style="text-align: right;">Page 73</p> <p>1 2 hands on. 3 A. Yes. 4 Q. Why was that? 5 A. You wanted to find out as soon as 6 possible if there were any problems. 7 Q. And why would you want to find out as 8 soon as possible if there were any problems? 9 A. Because we would want to initiate 10 remediation activities, meaning try and find ways 11 to fix the problem or head off the problem such 12 that it wouldn't affect their ability to repay 13 their bonds. 14 Q. It's my understanding that the 15 primary way in which MBIA secured such 16 information was to put financial reporting 17 requirements in master trust indentures. 18 A. Yes. 19 Q. Do you recall whether in this general 20 time frame whether there was any standard 21 reporting requirements with respect to audited 22 financial statements? 23 A. Oh, how soon you were supposed to 24 receive them -- 25 Q. Correct.</p>

19 (Pages 70 to 73)

RICHARD HEBERTON

<p style="text-align: right;">Page 74</p> <p>1</p> <p>2 A. -- after close? Yes, typically there</p> <p>3 was a requirement. What that was I can't quite</p> <p>4 remember. It might have -- it would have been</p> <p>5 something like 180 days or 120 days. I don't</p> <p>6 remember specifically.</p> <p>7 Q. Do you have Exhibit 1891 in front of</p> <p>8 you?</p> <p>9 A. Yes.</p> <p>10 Q. I apologize, I think I've given you</p> <p>11 the wrong document. If you would turn back with</p> <p>12 me to Exhibit 1887. Specifically to page</p> <p>13 029895.</p> <p>14 A. Okay.</p> <p>15 Q. Do you see at the top the statements,</p> <p>16 "Good profitability in the last two years</p> <p>17 appears to partially mitigate this very weak</p> <p>18 balance sheet, but it depends on how you</p> <p>19 interpret the income statement. The spreads show</p> <p>20 bottom line profits of 1.6 million in 1994, 36</p> <p>21 million in 1995, 27 million in 1996 and</p> <p>22 9.4 million in the first quarter of 1997. But</p> <p>23 1994's result excludes a 39 million restructuring</p> <p>24 charge, 1995 excludes a 4 million restructuring</p> <p>25 charge and 1996 excludes a 74 million transfer of</p>	<p style="text-align: right;">Page 76</p> <p>1</p> <p>2 A. Correct.</p> <p>3 Q. And I take it you're including this</p> <p>4 information in this document to alert the reader</p> <p>5 to your interpretation of the financial</p> <p>6 statements.</p> <p>7 A. Correct.</p> <p>8 Q. Do you know whether any bond</p> <p>9 covenants would have been violated had the DVOG</p> <p>10 reported a 24 million loss in fiscal year 1996?</p> <p>11 A. I don't recall if it definitely would</p> <p>12 have caused a default, but I would assume that a</p> <p>13 large loss like this could have done so.</p> <p>14 Q. And do you have any particular</p> <p>15 covenant in mind?</p> <p>16 A. The rate covenant.</p> <p>17 Q. And why do you say rate covenant?</p> <p>18 A. It's the one that looks at income</p> <p>19 results and compares it to the debt service to</p> <p>20 see if it's covering it sufficiently.</p> <p>21 Q. And do you recall what the penalty</p> <p>22 was if there was a rate covenant default at the</p> <p>23 DVOG?</p> <p>24 A. No.</p> <p>25 Q. Do you have Exhibit 1884 handy?</p>
<p style="text-align: right;">Page 75</p> <p>1</p> <p>2 net assets to affiliates." Do you see that?</p> <p>3 A. Yes.</p> <p>4 Q. I take it by spreads you're referring</p> <p>5 to 2020 trend sheets.</p> <p>6 A. Correct.</p> <p>7 Q. The passage continues, "Of those</p> <p>8 transfers 51 went to support the acquisition (10</p> <p>9 percent) and operation (90 percent) of physician</p> <p>10 practices by AHG. Such support of physician</p> <p>11 practices had previously been accounted for</p> <p>12 mostly as an expense." Do you see that?</p> <p>13 A. Yes.</p> <p>14 Q. It continues, "For example, in 1995</p> <p>15 the group recorded an expense of 8 million and a</p> <p>16 net asset transfer of 5 million to AHG. If all</p> <p>17 this 51 million had been treated as an expense in</p> <p>18 1996, the group would have recorded a loss of</p> <p>19 over 24 million instead of a 27 million profit."</p> <p>20 Do you see that?</p> <p>21 A. Yes.</p> <p>22 Q. I take it you used an exclamation</p> <p>23 point to emphasize the dramatic difference</p> <p>24 between a 24 million loss and a 27 million</p> <p>25 profit.</p>	<p style="text-align: right;">Page 77</p> <p>1</p> <p>2 Those are the audited fiscal year 1996 statements</p> <p>3 for the DVOG.</p> <p>4 A. Yes.</p> <p>5 Q. Would you please turn to page</p> <p>6 015838. Do you see the subheading "related party</p> <p>7 transactions continued"?</p> <p>8 A. Yes.</p> <p>9 Q. This passage reflects the fact that</p> <p>10 during fiscal year 1996 the DVOG through AHERF</p> <p>11 transferred roughly 51 million to Allegheny</p> <p>12 Integrated Health Group to help fund the</p> <p>13 physician practice acquisition strategy that</p> <p>14 AHERF was pursuing, is that correct?</p> <p>15 A. I see that.</p> <p>16 Q. I take it when you referred to 51</p> <p>17 million being treated as an expense in 1996, this</p> <p>18 is the amount to which you were referring.</p> <p>19 A. This says 58 million. Am I in the</p> <p>20 wrong place?</p> <p>21 Q. Oh, I'm sorry, I'm a little further</p> <p>22 down, beginning with the sentence, "Also during</p> <p>23 fiscal year 1996 the obligated group through</p> <p>24 AHERF transferred 50,499,000."</p> <p>25 A. That looks more correct, yes.</p>

20 (Pages 74 to 77)

RICHARD HEBERTON

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1
2 accounting treatment for these transfers could
3 impact its ability to comply with coverage
4 tests?
5 A. No, I don't recall that.
6 Q. Did you view this treatment issue as
7 a problem for MBIA?
8 A. Yes.
9 Q. Why was that?
10 A. It was preventing -- well, two
11 things. It was allowing them to transfer more
12 cash out of the system. So since they went up to
13 76 million versus the 42 million limit they would
14 have had otherwise. And we were concerned that
15 they didn't have a lot of cash to begin with, and
16 to see more go out was a significant credit
17 concern.
18 Q. Was it your understanding at the time
19 that had the 74 million that was transferred out
20 of the DVOG in fiscal year 1996 been treated as
21 an expense, that one or more coverage tests would
22 have been breached?
23 A. Yes.
24 Q. Do you recall developing or
25 ascertaining the numeric threshold for a breach

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1
2 of one or more of the coverage tests?
3 A. I think I remember creating a
4 spreadsheet to calculate sort of what-if
5 scenarios to tell what may have happened if it
6 was treated a different way.
7 Q. Do you recall what you did with that
8 spreadsheet once you created it?
9 A. I probably shared it with Karleen. I
10 don't know if it went any further than that. It
11 might have. It might have been discussed with
12 Pat Mathis; I don't remember.
13 Q. Is it correct that the spreadsheet
14 contained what-if scenarios with respect to not
15 only transfers in absolute terms but also how the
16 transfers were classified, meaning expenses or
17 net asset transfers?
18 A. Yes, I mean, I think that's what I
19 was implying. I was trying to show it under the
20 different scenarios.
21 Q. Across these two issues.
22 A. Which two issues?
23 Q. Well, the issue of an 8 percent of
24 all assets test versus a 10 percent of all
25 PP&E --

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1
2 A. Right.
3 Q. -- test. And then the other issue of
4 AHERF's treatment of these transfers and how
5 AHERF's treatment impacted various coverage
6 tests.
7 A. Yes. That's what I recall it doing.
8 Q. Do you recall whether Ms. Sprayer or
9 Mr. Mathis followed up with you on this
10 spreadsheet?
11 A. I can't remember.
12 Q. Did the spreadsheet also contain
13 contingencies? And by that I mean something
14 along the lines of if this covenant is breached,
15 I recommend that MBIA do X.
16 A. I don't remember.
17 Q. Mr. Heberton, if I can show you what
18 we've marked as Exhibit 1889.
19 Mr. Heberton, do you recognize this
20 as the legal analysis for the DVOG master trust
21 indenture generated by the new business -- excuse
22 me, the healthcare unit within the new business
23 group at MBIA?
24 A. I don't recognize this. It could
25 be.

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1
2 Q. Do you recognize the handwriting that
3 appears on these pages?
4 A. No.
5 Q. If I could ask you to turn with me to
6 page 017811. I apologize if this is a little
7 redundant, but do you recognize the handwriting
8 that appears on this page?
9 A. No.
10 Q. Do you recall discussing the
11 8 percent of all assets versus 10 percent of PP&E
12 issue with Emmeline Rocha-Sinha at any point in
13 time?
14 A. No, I don't recall.
15 Q. If I can show you what we've
16 previously marked as Exhibit 2193. Mr. Heberton,
17 do you recognize this document, Exhibit 2193?
18 A. Yes.
19 Q. Why did you write this document?
20 A. Whenever we downgrade at MBIA a
21 credit to the caution list or credit watch list,
22 in other words, either go 6, 7 or 8, we do so
23 by -- we alert everyone in the company,
24 especially senior management, that this is being
25 done through an alert report.

26 (Pages 98 to 101)

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1
2 Q. I take it the downgrade was motivated
3 by the DVOG's weakening balance sheet, its large
4 ongoing cash transfers to affiliated physician
5 groups in the midst of fierce competition in the
6 Philadelphia market, as is reflected in the first
7 passage here.
8 A. Right.
9 Q. Do you recall any factors beyond
10 those that prompted the downgrade and the ones we
11 discussed earlier?
12 A. You mean the one we discussed
13 earlier, the stiff competition, the tough
14 Philadelphia market? Yes, that was included as
15 well.
16 Q. In the first paragraph you've written
17 "While MADS coverage appears strong at 2.98 X,
18 if the 74 million in cash transfer is made in
19 1996 are included, coverage falls to .87 X." Do
20 you see that?
21 A. Um-hum.
22 Q. I take it that reflects the fact that
23 had the asset transfers out of the DVOG been
24 included as an expense, the DVOG would have
25 failed to comply with the debt service coverage

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1
2 rate.
3 A. Yes.
4 Q. Do you recall what the remedy was for
5 MBIA if the DVOG failed to comply with the rate
6 covenant?
7 MR. WITTEN: Objection. I didn't
8 hear your answer.
9 A. No.
10 Q. You continue in this paragraph,
11 "Partially mitigating these concerns are 123
12 million in restricted cash and an additional 250
13 million in unrestricted cash in the AHERF
14 division but outside the obligated group."
15 A. Right.
16 Q. How much weight did you put on the
17 existence of this additional cash within the
18 AHERF system?
19 A. It was important. It's always nice
20 to know that there's a possibility of additional
21 resources being brought into the obligated
22 group.
23 Q. And did that possibility play a role
24 in the decision to downgrade it to numeric rating
25 6 as opposed to 7?

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1
2 A. As I recall, yes.
3 Q. In the second paragraph you state,
4 "In 1996 ADVOG transferred 74 million to its
5 affiliated physician group and other affiliates
6 to pay for salaries and other expenses. In
7 previous years this type of transfer was partly
8 treated as an expense. However, in 1996 ADVOG
9 recorded it only as an adjustment to the fund
10 balance. This allowed ADVOG to post an apparent
11 27 million profit. If all the transfer had been
12 treated as an expense, ADVOG would have lost
13 47 million." Do you see that?
14 A. Yes.
15 Q. Would you turn back with me to
16 Exhibit 1887. And this is your February 28th,
17 1997 memorandum.
18 A. Right.
19 Q. If you would turn with me to the
20 third page, 029895, here you say at the top that
21 if these transfers had been treated as an
22 expense, there would have been a 24 million
23 loss.
24 A. Right.
25 Q. But in Exhibit 2193, the March 11,

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1
2 1997 memo, you're referencing a \$47 million
3 loss.
4 A. Right.
5 Q. I'm just trying to gain an
6 understanding of the discrepancy.
7 A. The discrepancy I believe had to do
8 with our uncertainty as to why all of the
9 transfer, even historically, wasn't treated as an
10 expense. It had been true that part of the
11 transfer may have been treated as an expense in
12 the past, but to our way of -- at least my way of
13 thinking, I didn't see why all of it shouldn't be
14 transferred -- be considered as an expense.
15 And I think there's a confusion, just
16 to be more conservative in writing this up, I
17 included the entire transfer as an expert in the
18 report while I just followed what was in the
19 audit note when I was writing up this part.
20 Q. And why is it that you thought that
21 all of the transfers should be considered as an
22 expense?
23 A. It gets back to sort of the approach
24 to doing a credit analysis to a hospital or
25 really for any sort of competitive entity. And

27 (Pages 102 to 105)

RICHARD HEBERTON

<p style="text-align: right;">Page 174</p> <p>1 2 additional financial advisors to be brought in. 3 Q. Is it more likely that a remediation 4 would be successful if one gets an earlier start 5 rather than a later start? 6 MR. KRUSKO: Objection to form. 7 A. I believe so. 8 Q. Do you understand that you're the 9 MBIA analyst who first reviewed the DVOG 1996 10 audited financial statement? 11 A. Yes. 12 Q. And did the DVOG 1996 audited 13 financial statement disclose a covenant 14 violation? 15 A. No. 16 Q. If the DVOG 1996 audited financial 17 statement had disclosed a covenant violation, 18 what do you expect that you would have done? 19 MR. KRUSKO: Objection; calls for 20 speculation. 21 Q. You can answer. 22 A. I would be speculating, but I would 23 imagine that it would have speeded up our 24 remediation process, I probably would have hired 25 assistance from consultants and attorneys at an</p>	<p style="text-align: right;">Page 176</p> <p>1 2 management level. 3 Q. Earlier today do you remember that 4 Mr. Krusko asked you whether MBIA had sought some 5 sort of commitment from AHERF that it would stop 6 transferring money from DVOG to the physician 7 practices? 8 A. Yes, I remember that question. 9 Q. If the 1996 DVOG audited financial 10 statement had disclosed a covenant violation, 11 would that violation have given MBIA leverage to 12 try to negotiate exactly such a commitment? 13 MR. KRUSKO: Objection; calls for 14 speculation. 15 A. It would have given them leverage. 16 Q. Do you recall earlier that you were 17 asked if MBIA -- you were asked by Mr. Krusko if 18 MBIA had sought some sort of binding commitment 19 from AHERF, that it would use resources at either 20 the parent level or in the west to support the 21 DVOG? 22 A. Yes, I remember the question. 23 Q. So if the 1996 DVOG audited financial 24 statement had disclosed a bond covenant 25 violation, would that violation have given MBIA</p>
<p style="text-align: right;">Page 175</p> <p>1 2 earlier stage. 3 Q. Would MBIA have reviewed all the 4 options available to it? 5 A. Yes. 6 Q. And if one of those options was a 7 right for a consultant call in, would MBIA have 8 pursued that? 9 MR. KRUSKO: Objection to form. 10 A. It's likely. 11 Q. If MBIA after a covenant default had 12 been dissatisfied with management's response, 13 would MBIA have gone to the board of trustees? 14 MR. KRUSKO: Object to form. He's 15 not a 30(b)(6) witness. 16 Q. You can answer that, even if you're 17 not a 30(b)(6) witness. 18 A. Whatever that means. It's possible 19 it would go to the board. It would have depended 20 on the situation. 21 Q. I'm talking about if you were 22 unsatisfied with the steps that management were 23 taking. 24 A. Ultimately it would go to the board 25 if we were not getting cooperation at the</p>	<p style="text-align: right;">Page 177</p> <p>1 2 leverage to try to negotiate exactly that sort of 3 commitment? 4 MR. KRUSKO: Objection. 5 A. It would have given them leverage. I 6 don't know of the outcome. 7 Q. In general, if the 1996 DVOG audited 8 financial statement had disclosed a bond covenant 9 violation, would that have given MBIA leverage to 10 try to negotiate various controls over actions 11 that AHERF management might otherwise have wanted 12 to take? 13 MR. KRUSKO: Objection. 14 A. I feel it would have given them some 15 leverage. 16 Q. Could you take a look at Exhibit 17 1887. This is your February 28, 1997 memo. 18 A. Okay. 19 Q. And could you take a look at the 20 third page of this document, the numbers in the 21 bottom right are MBIA 029895. 22 A. Okay. 23 Q. Are you on that page? 24 A. Yes. 25 Q. I want to draw your attention to the</p>

45 (Pages 174 to 177)

RICHARD HEBERTON

<p style="text-align: right;">Page 178</p> <p>1 2 third paragraph, the first sentence here. It 3 reads, "The tertiary hospitals in 4 St. Christopher's are the money makers in the 5 group. As the medical school generates losses 6 (\$5 million in 1996) and the community hospitals 7 have historically posted poor results." Do you 8 see that sentence? 9 A. Yes. 10 Q. Do you happen to recall which are the 11 tertiary hospitals that you described as money 12 makers? 13 A. Well, I remember one of the tertiary 14 hospitals was Hahnemann. I don't recall the 15 names of the others. 16 Q. Could you look at the previous page 17 in case this helps jog your memory. Take a look, 18 please, at the third paragraph that begins 19 "Allegheny University hospitals," underlined. 20 A. Right. 21 Q. It says Allegheny University 22 hospitals consists of two Philadelphia tertiary 23 hospitals. 24 A. Yes. 25 Q. And do you see the first one is the</p>	<p style="text-align: right;">Page 180</p> <p>1 2 A. I don't know. Often financial audits 3 don't break out the individual hospitals and 4 sometimes they do. So I don't recall if that was 5 done in this case or if I received that 6 information from management. 7 Q. Am I right that you prepared this 8 memorandum? You testified that you prepared this 9 memorandum following your review of the 1996 DVOG 10 financial statements? 11 A. Yes. 12 Q. And the tertiary hospitals that are 13 described as money makers are Hahnemann and the 14 hospital at the Medical College of Pennsylvania? 15 MR. KRUSKO: Objection; asked and 16 answered. 17 A. Yes. 18 Q. And St. Christopher's Hospital for 19 Children is also described as a money maker? 20 A. Yes. 21 Q. We can set this document aside. 22 A. Okay. 23 Q. When you were analyzing DVOG, were 24 you trying to find a covenant violation? 25 A. You're always checking to see if a</p>
<p style="text-align: right;">Page 179</p> <p>1 2 Hahnemann that you're mentioning? 3 A. Right. 4 Q. Do you see the second one there? 5 A. Right. The Medical College of 6 Pennsylvania. 7 Q. You write that the second one is 8 Allegheny East Falls Hospital and you described 9 it as formerly the Medical College of 10 Pennsylvania Hospital. 11 A. Yes. 12 Q. Are these two hospitals -- let's turn 13 now back to the page you were previously looking 14 at. When you refer to the tertiary hospitals in 15 this sentence, are you referring then to 16 Hahnemann and the Hospital Medical College of 17 Pennsylvania? 18 A. Correct. 19 Q. When you wrote this memo, did you 20 believe that Hahnemann was a money maker? 21 A. That's what it says here. I don't 22 specifically remember the financial results. 23 Q. Would you have gotten those financial 24 results from the 1996 audited financial 25 statements of DVOG?</p>	<p style="text-align: right;">Page 181</p> <p>1 2 covenant has been violated. 3 Q. Would you say that you were trying to 4 find a covenant violation? 5 MR. KRUSKO: Objection to form. 6 A. Can you phrase it a different way? 7 Q. Was it your view that a covenant -- 8 had there been a covenant violation that would 9 have enhanced the rights that MBIA enjoyed? 10 A. Yes. 11 Q. So in terms of protecting MBIA's 12 interests, would it have been helpful for there 13 to have been revealed a covenant violation? 14 A. Yes. 15 Q. Can you take a look, please, at 16 Exhibit 1888. This is the March 10th, 1997 17 higher risk credit checklist. 18 A. Okay. 19 Q. Was the point of your preparing this 20 document in part at least to check to see if 21 there had been a covenant violation? 22 A. Yes. 23 Q. Was covenant compliance, or rather 24 compliance with covenant terms measured based on 25 the audited financial statement of DVOG?</p>

RICHARD HEBERTON

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<p>1</p> <p>2 A. Yes.</p> <p>3 Q. I don't have any further questions.</p> <p>4 A. Okay.</p> <p>5 MR. KRUSKO: Could we go off the</p> <p>6 record?</p> <p>7 THE VIDEOGRAPHER: Going off the</p> <p>8 record. The time is 2:59 p.m.</p> <p>9 (Recess taken.)</p> <p>10 THE VIDEOGRAPHER: Returning to the</p> <p>11 record. The time is 3:00 p.m.</p> <p>12 EXAMINATION CONTINUED BY MR. KRUSKO:</p> <p>13 Q. Welcome back, Mr. Heberton. Do you</p> <p>14 understand that you're here today to testify</p> <p>15 based on your personal experiences in your</p> <p>16 personal capacity?</p> <p>17 A. Yes.</p> <p>18 Q. I take it then you are not testifying</p> <p>19 in any way on behalf of MBIA.</p> <p>20 A. That's correct.</p> <p>21 Q. Sir, would you turn with me to page</p> <p>22 11, going by the Bates numbers, of Exhibit 330.</p> <p>23 And again --</p> <p>24 A. Page 11 you said?</p> <p>25 Q. Yes, going by the Bates numbers.</p>	<p>1</p> <p>2 master trust indenture, the obligated group had</p> <p>3 the power to select the consultant that would be</p> <p>4 brought in pursuant to any sort of consultant</p> <p>5 call-in provision, is that correct?</p> <p>6 A. That seems to be right, assuming this</p> <p>7 is the term that's used in that other</p> <p>8 definition.</p> <p>9 Q. Correct. In your experience, is it</p> <p>10 more beneficial for a credit enhancer such as a</p> <p>11 bond insurance company to have the ability to</p> <p>12 select the consultant that is required to be</p> <p>13 brought in pursuant to a consultant call-in</p> <p>14 provision as opposed to the obligated group</p> <p>15 having the power to select that consultant?</p> <p>16 A. Yes, that's better. Though it's not</p> <p>17 unusual to see this.</p> <p>18 Q. Under this provision, was MBIA given</p> <p>19 any legal right to block the selection of a</p> <p>20 consultant by the DVOG provided this definition</p> <p>21 was met?</p> <p>22 A. It does not appear so.</p> <p>23 MR. KRUSKO: I don't have any further</p> <p>24 questions.</p> <p>25 MS. SPRINGER: Neither do I. We're</p>
Page 183	Page 185
<p>1</p> <p>2 It's page 4 using the bottom center pages. Sorry</p> <p>3 for the confusion.</p> <p>4 A. Okay.</p> <p>5 Q. Do you recognize Exhibit 330 as the</p> <p>6 master trust indenture for the DVOG bond</p> <p>7 offering?</p> <p>8 A. Yes.</p> <p>9 Q. Going back to page 4 of the document,</p> <p>10 do you see there a definition of the term</p> <p>11 "consultant"?</p> <p>12 A. Yes.</p> <p>13 Q. Here it states, "Consultant shall</p> <p>14 mean a person who, which is appointed by any</p> <p>15 member of the obligated group for the purpose of</p> <p>16 passing on questions relating to the financial</p> <p>17 affairs, management or operations of one or more</p> <p>18 members of the obligated group, or the entire</p> <p>19 obligated group, and has a favorable reputation</p> <p>20 for skill and experience in performing similar</p> <p>21 services in respect of entities engaged in</p> <p>22 reasonably comparable endeavors."</p> <p>23 Do you see that statement?</p> <p>24 A. Yes.</p> <p>25 Q. I take it then according to the</p>	<p>1</p> <p>2 done.</p> <p>3 THE VIDEOGRAPHER: This concludes for</p> <p>4 today, January 15th, 2004, the videotaped</p> <p>5 deposition of Richard Heberton. Going off the</p> <p>6 record, the time is 3:03 p.m.</p> <p>7 (TIME NOTED: 3:03 p.m.)</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p>25</p>

Heinlein Dep.

Kristen Heinlein, CPA

Page 1

IN THE UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF PENNSYLVANIA

THE OFFICIAL COMMITTEE OF
UNSECURED CREDITORS OF
ALLEGHENY HEALTH, EDUCATION
& RESEARCH FOUNDATION,
Plaintiff, .

vs. .

Civil Action

PRICewaterhouseCOOPERS,
LLP,

No. 00-684

Defendant.

Videotaped Deposition of KRISTEN
LEE HEINLEIN, CPA, called for examination under
the Applicable Rules of Federal Civil
Procedure, taken before me, Michele E. Eddy, a
Registered Professional Reporter and Notary
Public in and for the State of Ohio, pursuant
to notice and stipulations of counsel, at the
offices of Jones Day, 500 Grant Street, Suite
3100, Pittsburgh, Pennsylvania, on Tuesday, the
24th day of February, 2004, at 9:00 a.m.

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Kristen Heinlein, CPA

<p style="text-align: right;">Page 74</p> <p>1 best of your understanding?</p> <p>2 MR. McDONOUGH: In the accounts</p> <p>3 receivable?</p> <p>4 Q. In respect to the accounts</p> <p>5 receivable for the '97 audit.</p> <p>6 A. She was supposed to review my work</p> <p>7 and do more of the high level A/R accounting</p> <p>8 work.</p> <p>9 Q. When you say high level A/R</p> <p>10 accounting work, what do you mean by that?</p> <p>11 A. More analysis.</p> <p>12 Q. Do you recall any discussions with</p> <p>13 Miss Porter about more the high level analysis</p> <p>14 type of work in the A/R area in the 1997 audit?</p> <p>15 A. She would ask me questions</p> <p>16 regarding my schedules, but nothing more than</p> <p>17 that.</p> <p>18 Q. So was it your understanding that</p> <p>19 her responsibility went beyond simply seeing if</p> <p>20 you completed the audit steps?</p> <p>21 A. Yes.</p> <p>22 Q. What was miss -- your understanding</p> <p>23 of what Miss Frazier's role was with respect to</p> <p>24 accounts receivable in the 1997 audit?</p> <p>25 A. She was supposed to oversee Christa</p>	<p style="text-align: right;">Page 76</p> <p>1 Q. When you say the collection is</p> <p>2 always risky, you mean the collection of</p> <p>3 accounts receivable?</p> <p>4 A. Collection of accounts receivable,</p> <p>5 yes, collection of payments.</p> <p>6 Q. Prior to your -- beginning your</p> <p>7 audit work for the engagement, do you recall</p> <p>8 having any discussions with anyone else on the</p> <p>9 audit team about the state of the AHERF</p> <p>10 affiliates' accounts receivable?</p> <p>11 A. I'm not sure I understand what you</p> <p>12 mean by state of their entities.</p> <p>13 Q. Let me refine the question.</p> <p>14 Do you recall any discussions with</p> <p>15 anyone else on the AHERF audit team that some</p> <p>16 of the AHERF affiliates, particularly in the</p> <p>17 Philadelphia area, had a lot of old accounts on</p> <p>18 their books?</p> <p>19 A. Yes.</p> <p>20 Q. With whom do you recall those</p> <p>21 conversations?</p> <p>22 A. Brian Christian, he was the</p> <p>23 senior -- he was the staff member that</p> <p>24 performed the A/R audit the previous year</p> <p>25 before I did.</p>
<p style="text-align: right;">Page 75</p> <p>1 and myself.</p> <p>2 Q. Again, doing more of the high level</p> <p>3 analysis work?</p> <p>4 A. Exactly.</p> <p>5 Q. Do you know why it was that you</p> <p>6 were selected as the associate to perform audit</p> <p>7 tests in the A/R area for the 1997 audit?</p> <p>8 A. I think I was the only second year</p> <p>9 staff on the engagement.</p> <p>10 Q. Is that something that's typically</p> <p>11 given to a second year staff person?</p> <p>12 A. Yes.</p> <p>13 Q. The accounts receivable area?</p> <p>14 A. Yes.</p> <p>15 Q. As opposed to a first year</p> <p>16 associate?</p> <p>17 A. Yes.</p> <p>18 Q. Why is that?</p> <p>19 A. A/R's a little bit more risky.</p> <p>20 Q. Would you say it's a high risk area</p> <p>21 of a healthcare audit?</p> <p>22 MR. McDONOUGH: Object to form.</p> <p>23 A. It's one of the risky areas, yes.</p> <p>24 Q. Why is that?</p> <p>25 A. Collection always is risky.</p>	<p style="text-align: right;">Page 77</p> <p>1 Q. Do you recall anything</p> <p>2 Mr. Christian said in meetings --</p> <p>3 A. No.</p> <p>4 Q. -- with him?</p> <p>5 A. He basically went through his work</p> <p>6 papers and pointed me to some things and</p> <p>7 schedules that I was going to need to obtain</p> <p>8 for the current year.</p> <p>9 Q. About how long would you say you</p> <p>10 worked with Mr. Christian reviewing the A/R</p> <p>11 area?</p> <p>12 A. I don't know.</p> <p>13 Q. Do you recall discussing with</p> <p>14 Mr. Christian or anyone else on the AHERF audit</p> <p>15 team the fact that AHERF was writing off a lot</p> <p>16 of the old accounts?</p> <p>17 A. Not that I remember.</p> <p>18 Q. If you could flip back, please, to</p> <p>19 what I marked -- or what I showed you earlier,</p> <p>20 Exhibit 4035, which was the budget to actual</p> <p>21 hours work paper that had your time on it, that</p> <p>22 chart number at Bates ending 823 that had your</p> <p>23 hours on it.</p> <p>24 A. Yes.</p> <p>25 Q. The fourth line under</p>

20 (Pages 74 to 77)

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<p style="text-align: right;">Page 78</p> <p>1 preliminary -- I take it preliminary is the 2 preliminary audit phase of the audit, right? 3 A. Yes. 4 Q. And then before that there was 5 planning, right, and then year-end? 6 A. Yes. 7 Q. I note that you have 153 hours 8 under the heading RMC revenue, paren, including 9 early substantive, end paren. 10 A. Yes. 11 Q. What does RMC stand for? 12 A. I don't remember. 13 - - - - - 14 (Thereupon, Deposition Exhibit 4284 15 was marked for purposes of 16 identification.) 17 - - - - - 18 Q. For the record, what I've marked as 19 Exhibit 4284 is a document that is titled 20 Record of Monitoring Controls, Health Controls, 21 AHERF, 6-30-97. 22 Miss Porter (sic), if you would 23 take a look at that document, you'll note that 24 this is sort of an oddly produced document, I 25 guess, where the language on Bates page ending</p>	<p style="text-align: right;">Page 80</p> <p>1 Snow, Bill Gedman, some of Robin's staff, some 2 of Bill's staff. 3 Q. Do you recall meeting with a guy 4 named Russell Laing at all? 5 A. Russell Laing? 6 Q. Yes, Laing, L A I N G. 7 A. No. 8 Q. Do you recall what it was you 9 discussed with Mr. Snow? 10 A. My meeting with Greg was more of a 11 high level as an introduction, and then he 12 introduced me to his staff. 13 Q. When you say high level, what do 14 you mean? 15 A. Just to make sure he was reviewing 16 his staff's work, that type of information. It 17 wasn't -- I wasn't asking direct questions to 18 him. 19 Q. If you would go to the Bates page 20 ending 107. The second item, there's a dash by 21 A/R agings. Are you with me there? 22 A. Yes. 23 Q. It stated, A/R agings, paren, 24 monthly reports that detail A/R by payer 25 hospital, agings focusing on accounts older</p>
<p style="text-align: right;">Page 79</p> <p>1 604 and 606 is the same. So to the extent 2 you're reviewing the document, you can skip 3 104. 4 If you would just review it to the 5 extent necessary to tell me whether you 6 remember it. 7 A. Yes. 8 Q. Do you recall this document? 9 A. Yes. 10 Q. Did you draft language in this 11 document? 12 A. Yes. 13 Q. Do you recall if you borrowed, so 14 to speak, some language from a prior year 15 similar work paper? 16 A. Yes. 17 Q. And then rolled it over into the 18 '97 audit? 19 A. Yes. 20 Q. And then added some things? 21 A. Yes. 22 Q. Do you recall meeting with any 23 individuals from AHERF in doing the control 24 work for the A/R area for 1997? 25 A. I met with Robin Schaffer, Rick</p>	<p style="text-align: right;">Page 81</p> <p>1 than 90 days old, paren, refer to A/R agings, 2 ROT, end paren. 3 Do you know why it was that AHERF 4 was preparing schedules that had detail on 5 accounts over 90 days old? 6 A. I'm sorry, I don't understand your 7 question. 8 Q. Do you know why it was that AHERF 9 was focusing on accounts that were over 90 days 10 old in the reports? 11 MR. STEINBERG: Object to form. 12 A. Accounts that are over 90 days old 13 are sometimes less likely to be collected. 14 Q. And then skipping the item 15 underneath that and going to the one that says 16 rejected billing reports, it says, rejected 17 billing reports, paren, i.e. quarterly AHERF 18 rejected claim analysis report, paren, refer to 19 rejected claim analysis report ROT. 20 Do you recall reviewing any 21 rejected billings report -- rejected billing 22 reports? 23 A. I don't remember what the rejected 24 billings reports are. 25 Q. The item underneath that states,</p>

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<p style="text-align: right;">Page 82</p> <p>1 financial reporting executive summary report, 2 paren, reports on days in system A/R, credit 3 balances, historical data, cash summaries, et 4 cetera, referred to executive summary ROT. 5 Do you recall ever reviewing any of 6 the cash data from AHERF with respect to 7 receivables collection? 8 A. I looked at some daily cash reports 9 prepared by Bill Gedman. 10 Q. What was the purpose of looking at 11 those? 12 A. Subsequent receipts testing. 13 Q. So for purposes of your subsequent 14 receipts testing, you were using the daily cash 15 reports? 16 A. Yes. 17 Q. Did you review any daily cash 18 reports for periods prior to the period in 19 which you were doing the subsequent receipts 20 testing work? 21 A. Not that I remember. 22 Q. Toward the bottom of the page, 23 Bates 107, I guess it's the second dash from 24 the top, there's a section, account charges 25 greater than. Are you with me there?</p>	<p style="text-align: right;">Page 84</p> <p>1 this document? 2 A. The memo, or the chart? 3 Q. Either. 4 A. No, neither. 5 Q. So the second page of this exhibit, 6 the chart, doesn't refresh your recollection at 7 all about reviewing any charts attempting to 8 identify account balances within 90 percent of 9 total charges? 10 A. No. 11 Q. Do you have an understanding of why 12 AHERF was developing charts that then attempted 13 to identify account balances within 90 percent 14 of charges? 15 A. No, sir. 16 Q. Do you think you would have had an 17 understanding at the time you wrote the 18 language in the record of monitoring controls 19 document? 20 MR. STEINBERG: Objection. Calls 21 for speculation. 22 A. I don't know what I knew at that 23 point. 24 Q. As you sit here today, do you know 25 why AHERF was attempting to identify accounts</p>
<p style="text-align: right;">Page 83</p> <p>1 A. Yes. 2 Q. It's stated, account charges 3 greater than 250 -- actually, let me skip that 4 one. 5 No, wait, I do want to do that one. 6 Sorry. 7 Account charges greater than \$2,500 8 with a balance within 90 percent of total 9 charges final billed, paren, examine all 10 patient accounts that remain at gross charges 11 except commercial self-payer -- self-payers and 12 M/A aps in paren. 13 Do you recall reviewing reports 14 like that? 15 A. I don't remember the reports. 16 Q. For the record, I've handed the 17 witness what we've marked previously as Exhibit 18 150. It is a July 17, 197 memo from William 19 Gedman to Gregory Snow. Subject, DVR accounts 20 at gross summary, June 30, 1997. 21 Miss Heinlein, if you would review 22 that three-page document, let me know when 23 you've had a chance to look at it. 24 A. Okay. 25 Q. Let me ask you first, do you recall</p>	<p style="text-align: right;">Page 85</p> <p>1 within 90 percent of gross charges? 2 A. No. 3 Q. Do you recall any discussion at all 4 that for one reason or another there were 5 accounts on various hospitals' books where the 6 contractual allowance had not been taken 7 properly? 8 A. No. 9 Q. Do you know what I mean when I say 10 contractual allowance? 11 A. Yes. 12 Q. What is your understanding of that 13 term? 14 A. Total charges, most physicians, 15 hospitals have a charge master which are a 16 hundred percent of charges. Most of the time 17 their contracts don't give them a hundred 18 percent of charges, so they write a contractual 19 allowance against what the total charges versus 20 what the amount is that they would be 21 collecting. 22 Q. If you go back to Bates page ending 23 107 of the record monitor controls document. 24 The item below the one I just read 25 regarding the 90 percent of total charges,</p>

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1 there is a section that says, at month-end and
2 out-of-period report it is developed that -- I
3 believe that's supposed to be a that -- details
4 the contractuals taken in the recent month that
5 were billed in the prior month. This report is
6 also given to Robin Schaffer in finance.

7 Miss Heinlein, do you recall that
8 AHERF prepared reports that were -- that
9 attempted to identify contractuals taken
10 out-of-period?

11 A. No.

12 Q. If you would look at that document.

13 For the record, I've shown the
14 witness 2298, which is a October 15th, 1997
15 memo from Robin Schaffer to Dan Cancelmi that
16 attached has some schedules.

17 Q. Miss Heinlein, if you could review
18 that schedule to the extent you feel necessary
19 to tell me whether or not you recall it.

20 MR. McDONOUGH: Do you recall --

21 MR. TORBORG: It.

22 MR. McDONOUGH: It. Thank you.

23 MR. TORBORG: Or any of the

24 documents contained within there.

25 A. I don't remember seeing this

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1 Q. But you do remember reviewing
2 roll-forward schedules dated 3-31-97?

3 A. Yes.

4 Q. Do you recall for what entities you
5 reviewed those schedules? All of them?

6 A. I think all of them.

7 Q. Including the Graduate entities
8 that were brought into the AHERF system in
9 1997?

10 A. I don't think Graduate.

11 - - - - -
12 (Thereupon, Deposition Exhibit 4285
13 was marked for purposes of
14 identification.)

15 - - - - -
16 Q. For the record, what I've marked as
17 Exhibit 4284 -- 85 is a copy of a production
18 produced to us by PricewaterhouseCoopers in
19 approximately August of this year -- I'm sorry,
20 in August of last year. That is a copy of a
21 diskette and then a file directory that was on
22 that diskette.

23 Miss Heinlein, my question for you
24 is, do you recognize the handwriting on the
25 diskette itself?

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1 document.

2 Q. If I ask you just briefly to turn
3 to the third page of the document, Bates ending
4 501.

5 A. Okay.

6 Q. Does that schedule look at all
7 familiar to you?

8 MR. STEINBERG: Objection. Asked
9 and answered.

10 A. No.

11 Q. Now, the schedule we looked at
12 earlier that was tracking your time for the
13 1997 audit under the RMC revenue area had in
14 paren some language that said including early
15 substantive. Right?

16 A. Yes.

17 Q. Do you know what that means?

18 A. I also looked at the roll-forwards
19 for March 1997, which is not normally part of
20 controls testing.

21 Q. Do you recall whether you reviewed
22 any other -- or you performed any other
23 substantive testing during the preliminary
24 phase of the audit?

25 A. I don't remember anything else.

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1 A. No.

2 Q. You don't recognize that as your
3 handwriting?

4 A. No.

5 Q. Can you read what it says on there?

6 A. FY97, fiscal year '97 auditor
7 files. I can't read what -- I think that says
8 revenue and A/R, prelim, 3-97, and AUDWK4.

9 Q. Miss Heinlein, do you recall
10 whether you had copies of floppy diskettes that
11 had schedules and other items related to the
12 AHERF audit?

13 A. Yes.

14 Q. Do you know if these diskettes you
15 shared them, amongst others, in the AHERF audit
16 team or if you had sort of your own diskettes?

17 A. Both.

18 MR. TORBORG: I'm going to mark
19 five exhibits all at once.

20 - - - - -
21 (Thereupon, Deposition Exhibits
22 4286 through 4290 were marked for
23 purposes of identification.)

24 - - - - -
25 MR. TORBORG: That's your first

23 (Pages 86 to 89)

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<p style="text-align: right;">Page 90</p> <p>1 one.</p> <p>2 I'll explain the Bates numbers in a</p> <p>3 second.</p> <p>4 That's your second one, 4287.</p> <p>5 Sit back and relax. You've got a</p> <p>6 second while we go through this minutia.</p> <p>7 So I've marked 4286, 4287, 4288,</p> <p>8 4289, and 4290, or we're in the process of</p> <p>9 doing this.</p> <p>10 Let me explain for the record the</p> <p>11 Bates numbering on this document. I've put a</p> <p>12 JDCL disk 0198 Bates range on all of these</p> <p>13 documents which indicates the Bates number that</p> <p>14 was put on by Jones Day, and that is a file</p> <p>15 that we pulled from the diskette pictured on</p> <p>16 the previous exhibit. Okay?</p> <p>17 They were actually eventually</p> <p>18 produced to us on a CD. And then the</p> <p>19 particular file names for the schedules are</p> <p>20 actually on the Bates numbers as well. Okay?</p> <p>21 And then I also note for the record</p> <p>22 that the date in the upper right-hand corner on</p> <p>23 the schedule, December 2003, that's the date</p> <p>24 that just pops up when I print it. That's it.</p> <p>25 I couldn't get it not to print that. So that's</p>	<p style="text-align: right;">Page 92</p> <p>1 as Exhibits 4286 through 4290 as copies of bad</p> <p>2 debt roll-forward schedules?</p> <p>3 A. Yes.</p> <p>4 Q. Do you recall these schedules?</p> <p>5 A. Yes.</p> <p>6 MR. STEINBERG: Just to clarify,</p> <p>7 the schedule is -- does not include the</p> <p>8 printouts of the directories --</p> <p>9 MR. TORBORG: Yes.</p> <p>10 MR. STEINBERG: -- behind them?</p> <p>11 MR. TORBORG: You're right. Thank</p> <p>12 you.</p> <p>13 Q. Do you know what the date on the</p> <p>14 file of April 28th, 1997 means?</p> <p>15 A. No.</p> <p>16 MR. McDONOUGH: On Exhibit 4285?</p> <p>17 MR. TORBORG: Yes.</p> <p>18 A. No.</p> <p>19 Q. Would that be the date at which it</p> <p>20 was last modified?</p> <p>21 MR. McDONOUGH: Object to form.</p> <p>22 A. I don't know.</p> <p>23 Q. Do you recall from whom you</p> <p>24 received these schedules?</p> <p>25 A. Either Robin Schaffer or Robin</p>
<p style="text-align: right;">Page 91</p> <p>1 what that is, so the record is clear on that.</p> <p>2 Q. And, also, behind each of these</p> <p>3 documents I have provided printouts of the</p> <p>4 production diskette that shows where they came</p> <p>5 from, as well. But I don't have any questions</p> <p>6 for you on that.</p> <p>7 If you would, though, flip back</p> <p>8 with me to the cover of the diskette and the</p> <p>9 file directory.</p> <p>10 MR. STEINBERG: Exhibit 4285?</p> <p>11 MR. TORBORG: Thank you. 4285.</p> <p>12 Q. The first -- the exhibit I've</p> <p>13 marked as Exhibit 4286 is file name</p> <p>14 BCCBDAUD.WK4.</p> <p>15 I think you'll see that particular</p> <p>16 number. The second one over that has a --</p> <p>17 something in the directory column, do you see</p> <p>18 that there?</p> <p>19 A. Yes.</p> <p>20 Q. And then there's a date on that</p> <p>21 particular file of April 28th. April 28th,</p> <p>22 1997. Do you see that?</p> <p>23 A. Yes.</p> <p>24 Q. First of all, let me ask you, do</p> <p>25 you recognize the schedules that I have marked</p>	<p style="text-align: right;">Page 93</p> <p>1 Schaffer's staff.</p> <p>2 Q. Do you recall in what form you got</p> <p>3 this schedule, whether it was on a disk or</p> <p>4 whether you got actual paper copies of them?</p> <p>5 A. I think they were on a disk.</p> <p>6 Q. Do you recall when it was after you</p> <p>7 received the diskette that you started to</p> <p>8 review the schedules?</p> <p>9 A. No.</p> <p>10 Q. Was it shortly thereafter, a couple</p> <p>11 weeks after, a month after, any notion at all?</p> <p>12 A. No.</p> <p>13 Q. If I could ask you to go to Exhibit</p> <p>14 4286, which is the first of the roll-forward</p> <p>15 schedules I showed you for Bucks County.</p> <p>16 A. Yes.</p> <p>17 Q. Inpatient side.</p> <p>18 First of all, can you explain on</p> <p>19 the record how this schedule works?</p> <p>20 A. It shows the beginning balance,</p> <p>21 which is fiscal year 6-30-96, \$2,945,570, which</p> <p>22 also has a beginning balance in July, and it</p> <p>23 rolls forward write-offs, recoveries, the age</p> <p>24 trial balance, and it gives you a total for the</p> <p>25 month. And that's either added or subtracted</p>

24 (Pages 90 to 93)